



Title: **Software Consultant (NetSuite)**

Location: Any Location/ Hybrid/ Remote

JOB SUMMARY

The Software Consultant will support the end-to-end implementation of NetSuite solutions for our clients, including system configuration, data migration, testing, training, and post-go-live support. You will also be responsible for supporting existing customers by resolving issues, addressing enhancement requests, and helping them optimize their use of the NetSuite platform. You will work closely as a team to ensure successful delivery and ongoing client satisfaction.

JOB DUTIES

- Project Services
 - Perform functional demonstrations of software functionality.
 - Assist with requirements and data gathering and developing project scope and deliverables.
 - Actively contributes to implementation projects from design through to go-live.
 - Consult on operational improvements, recognize functional gaps, and update NetSuite design plans.
 - Configure and tailor NetSuite to meet specific customer requirements.
 - Lead key project phases, managing tasks and milestones to ensure successful outcomes.
 - Maintain up-to-date expertise in NetSuite ERP functionality and architecture.
 - Provide ongoing consulting, configuration, and enhancement support to improve client operations and system usage.
- Configuration Enhancements
 - Implement additional features and functions to improve client operations.
 - Troubleshoot software issues via the support ticketing system, assist with usage challenges, and research and apply effective resolutions.
- Contacts
 - Performs daily team and client contact, will occasionally conduct work at the client site.
- Administrative
 - Completes and releases time on time.
 - Active participant in weekly departmental meetings.
 - Active participant in routine project status meetings.
 - Manage workload to meet targets and deadlines.

REQUIRED EXPERIENCE / QUALIFICATIONS

- Bachelor's degree in Information Technology, Business, or equivalent work experience.
- 2+ years of software administration. Deployment experience a plus.
- 1+ years of NetSuite ERP experience

- Strong understanding of general operations across departments such as sales, service, production, projects, etc.
- Customer facing consulting experience
- Strong ability to translate customer business requirements into advanced operational solutions.
- Ability to manage multiple project commitments simultaneously in a deadline focused environment and meets agreed upon timeframes.
- Possesses a passion for helping customers more effectively run their businesses.
- A willingness to tackle initiatives and work independently with little oversight.
- Prioritizes tasks, develops effective work procedures, and manages time well.
- Advanced analytical, problem-solving, and decision-making skills; demonstrates good judgment in selecting methods and techniques for obtaining solutions.
- Strong interpersonal skills and ability to communicate effectively with both technical and non-technical individuals.
- Is attentive to detail and accuracy, is committed to excellence, and looks for improvements.
- Practices self-development, seeks out new responsibilities, and generates new ideas.

PREFERRED EXPERIENCE / QUALIFICATIONS

- NetSuite Suite Foundation Certification or other relevant certifications.
- Experience working in a consulting or client-facing role.
- Exposure to project management and process.
- Experience in manufacturing, inventory, warehouse, distribution, and projects a plus.

Salary Range: \$75,000 - \$85,000